

## COVID-19 Status Update

Keeping families and residents informed and up-to-date remains our top priority.

In compliance with New York State Department of Health guidelines, we will update residents, authorized family members and guardians at least once per week on the number of new infections and deaths that occur at our facility.

Our website ([www.kirkhaven.com](http://www.kirkhaven.com)) and the COVID-19 Status Hotline number below serves to alert family members to any new COVID-19 related bereavements and any test positive cases (resident and staff) at our facility. This information will be updated at least weekly on our website and on the status hotline.

Authorized family members and guardians of residents testing positive for COVID-19 will be updated directly by phone upon receipt of positive results and promptly upon a change in the resident's condition, and routinely until recovery.

Authorized family members and guardians of residents who DO NOT have access to the internet may call the following phone number for a recorded status update. COVID-19 Status Hotline: **1-585-271-1772, Ext. 3085.**

WEEK (Monday – Sunday)	NEW RESIDENT CASES	COVID-19 RESIDENT BEREAVEMENTS (RELATED OR SUSPECTED)	NEW STAFF CASES
September 14, 2022	0	0	1

This is notification that, one (1) staff member tested positive for COVID but, there has been no exposure to residents.

All residents and visitors, regardless of vaccination status, must wear facemasks and physically distance, at all times. Please be diligent in wearing your mask correctly, wash your hands frequently and avoid visiting Kirkhaven if you are not feeling well. While it is safer for visitors not to enter the facility during an outbreak investigation, visitors must still be permitted in the facility. All visitors are made aware of the potential risk of visiting during an outbreak investigation and should continue to adhere to the core principles of infection prevention regardless of vaccination status.

~Michele Cone, COO/Administrator